



SUMMIT
CORPORATE SERVICES



Supply Chain Solutions

ISO 13485 & 9001 Certified
FDA Registered

www.summitcorporate.com

Supply Chain Solutions for the Life-Science Industry

For nearly a decade, Summit Corporate Services has been providing customizable business solutions to the life-science industry. Summit's seamless services offer a cost effective solution over in-house alternatives and allow clients to remain focused on the most critical aspects of their business including product development and establishing sales.

At Summit, our goal is to offer the industry's most comprehensive and specialized outsourcing services that enable our clients to **control costs**, **ensure regulatory compliance**, **streamline operations**, and **maximize profits**.

Maximize Profits & Streamline Operations

Optimize Limited Resources

Summit's services free up valuable resources so you can focus on R&D, generating revenue, establishing distribution and reaching new customers.

Reduce Costs

Outsourcing your business operations to Summit can save you as much as 50%-75% over developing and managing in-house operations.

Improve Reliability & Professionalism

Your customers demand accuracy and reliability, with Summit's team of professionals and proven processes you will exceed their highest expectations.

Enhance Competitiveness

Your success is our main priority. We provide insight, wisdom and expertise in all areas of business operations, helping you to be more competitive.

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Customer Service & Product Support

Professional Live Agents
8am to 7pm EST (additional hours available)
24/7 Emergency Paging
Customer Feedback & Complaints Processing

Inventory Management & Warehousing

Secure Warehousing Facility
Temperature Controlled Storage
Serialized & Lot Number Traceability
Multi-Location Inventory Management
Loaner Sets & Consignments - Restocking & Tracking
Raw Materials & Finished Goods

Order Processing & Fulfillment

Live Agents - Phone, Fax, Email & Web
Credits>Returns
Picking/Packing/Shipping

Distribution & Logistics

Shipping Via FedEx, UPS, USPS & Courier
Implant & Instrument Tray Restocking
Temperature Sensitive/Shipping Validations

Invoicing & Collections

Customer Invoicing & Credits
A/R Payment Processing & Collections

Field Support

Develop Sales/Distribution Networks
Distribution of Promotional Material
Monthly Commission Calculations
Field Reconciliations

Quality Systems

Product Inspections - Release to Finished Goods
Internal & External Audits

Consulting

Orthopedic & Medical Device Sales & Service
FDA Quality System Implementation & Auditing
ISO Consulting & Auditing



